



# TechNote

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## SilentPrint 2.11

### PLUS Timeout Fix / PDF to Printed Folder Fix / "Service" Tray Icon Fix

Type: SilentPrint Update  
Software Affected: SilentPrint Install / SilentPrint Trial  
Hardware Affected: None  
Further Reference: SilentPrint User Guide

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### Updates

SilentPrint 2.11 has the following updates:

- PLUS Timeout Fix
  - PDF to "Printed" Folder Fix
  - "Service" Tray Icon Fix
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### PLUS Timeout Fix

Documents would occasionally timeout and be cancelled by SilentPrint when queued for too long in the Windows print queue.

Documents no longer timeout and remain in the Windows print queue until printed or cancelled by the user.

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### PDF to Printed Folder Fix

On occasion a PDF file would not be moved to the Printed folder and would remain in the ~Pending folder. This was because Adobe Acrobat or Reader was still accessing the PDF.

SilentPrint now attempts to move a PDF to the Printed folder three times.

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### "Service" Tray Icon Fix

When running SilentPrint as a Windows service at start-up, the SilentPrint icon would sometimes not be displayed in the Windows Taskbar tray.

The SilentPrint icon now always appears in the Windows Taskbar tray.

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## Availability

In order to take advantage of the updates mentioned above, please download the latest SilentPrint Install or SilentPrint Trial from the following URL:

[http://www.funasset.com/support/software/funasset\\_applications.htm](http://www.funasset.com/support/software/funasset_applications.htm)

**NOTE:** Upgrading SilentPrint to the latest release will not affect your existing SilentPrint configuration.